

## Warranty Coverage Plant Growth/Drosophila Chambers

### Model Number, Plant Growth/Drosophila Chambers

MLR-352H-PA

PHC Corporation of North America takes pride in its products and assures they are manufactured to the highest possible standards. Consequently, PHC Corporation of North America warrants to the original customer (or owner), from the invoice date, the plant growth/drosophila chambers listed above for three (3) years parts and labor. PHC Corporation of North America will repair or replace (as necessary) any part(s) found to be defective during the warranty period with no cost to the purchaser.

### Obligations of the Original Owner

As a condition of this warranty, the customer is responsible for properly using, maintaining, and caring for the humidified plant growth chamber as outlined in the owner's manual. Warranty repair must be performed by an authorized PHC Corporation of North America service group. The dealer's or authorized distributor's original bill of sale must be retained as proof of purchase and must be presented to the qualified service group.

### Warranty Exclusions

Periodic filter cleaning, cleaning of chamber & components, adjustment of doors, door hinges, handles and/or latches are considered routine maintenance on the equipment and is excluded from this warranty. Recommended replacement timers exist within the product for consumable items and those consumable items are excluded from warranty, i.e., fan motors, light bulbs.

### The warranty does not cover:

- |                     |  |  |
|---------------------|--|--|
| • Calibration       | • Incorrect line voltages  | • Consumable items—fan motor, light bulbs                              |
| • Validation        | • Damage caused by improper installation   | • Filters  |
| • Accident          | • Improper or unauthorized repair  | • Failure caused by lack of or improper maintenance**                  |
| • Misuse            | • Broken or marred cabinet   | • Humidifier maintenance   |
| • Fire              | • Torn gaskets or seals  | • Customer adjustments which are not covered in the instruction manual |
| • Flood             | • Chamber or shelf corrosion from unauthorized use of chemicals/solvents or incorrect water selection* |  |
| • Other acts of God |  |  |

\*If unsure of what the correct water or chemical to use is please consult the user's manual or reach out to PHC Corporation of North America

\*\*For Drosophila applications, cleaning of the chamber and evaporator should occur once a month

Warranty is void and of no effect if the serial numbers on the PHC Corporation of North America product are missing or altered. This warranty only applies to products purchased via PHC Corporation of North America's authorized distribution channels in the United States and serviced in the United States.

This is the entire PHC Corporation of North America warranty and it may not be changed or amended by any person, agency, distributor, dealer, or company without prior written authority from PHC Corporation of North America. PHC Corporation of North America does not authorize any party to assume for it any obligation or liability.

This warranty gives the customer specific legal rights, but he/she may have other legal rights, which may vary from state to state. In no event shall PHC Corporation of North America be liable, and specifically denies responsibility for any consequential damages arising from the use of this product beyond the repair or replacement of the laboratory instrument, or for any delay in the performance of this warranty due to causes beyond our control.

Should the customer need repairs or assistance in locating the nearest qualified authorized service group, contact the distributor from where the product was purchased, or call PHC Corporation of North America at 800-858-8442 or contact through email at [service@us.phcd.com](mailto:service@us.phcd.com).

## PHC Corporation of North America

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