Cryo Monitoring Portal



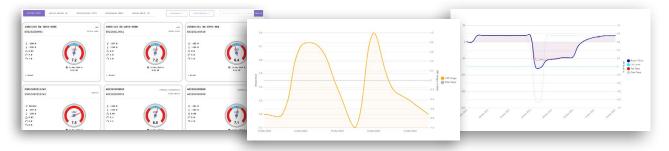
Monitor Your Cryo Freezers and Equipment from Anywhere

The cryo monitoring portal from Azenta Life Sciences is built to help you track the status of all your freezers in real-time. Sign up at monitor.azenta.com and log in any time for easy access.



Features and Benefits

- Monitor all freezers from one interface
- · Subscribe to text or email alert notifications
- View key parameter charts and detailed equipment temperature history
- Receive monthly reports on temperature and metrics history including LN2 usage
- Download reports of a custom date range any time
- Share data with Azenta services team to catch problems early on



Log in from anywhere (even mobile) to see the dashboard and monitor your freezers.

Click on a summary card to view key parameters, download reports, and opt-in to receive SMS or email alerts.

FAQs

Q: How can I sign up to the cryo monitoring portal?

A: Sign up at <u>monitor.azenta.com</u>. Reach out to <u>service.products@azenta.com</u> with any questions or concerns.

Q: Is the portal available 24x7?

A: Yes, the portal can be accessed anytime.

Q: What standards does monitor.azenta.com support?

A: The portal monitor.azenta.com is developed in compliance with GAMP principles.

Q: What data is shared?

A: Now: Freezer metrics such as temperature and LN2 level readings. In Future: Opt-in to share user emails and mobile numbers with portal to keep accounts in sync.

Q: How is my data protected?

A: Data is uploaded to a secure environment, monitor.azenta.com, accessible by your users and Azenta Support. Uploaded data is protected by Azenta's Data Privacy Statement. Security scans are run every release to check for vulnerabilities. Penetration testing is performed annually.

Contact service.products@azenta.com with any issues accessing or navigating the portal.

Reach out to your sales rep about our latest portfolio of compatible products.

